

Return Your Beer Process

1. Outlet registers out of date kegs (broached and unbroached) on the website portal www.returnyourbeer.co.uk which is **now live**.
 - The full details needed for keg claim submissions are on the website and include the brand, size, racking code, date of delivery, best before end date and number of taps relating to the keg.
 - Videos are not required but all kegs must be individually photographed. Photographic evidence information is detailed in the FAQ section of the website.
2. Budweiser Brewing Group UK&I have a 48 hour audit process to check submitted claims.
 - The main aim of the audit is to establish any discrepancies in data to HMRC. We will refer any discrepancies back to outlets via the website portal.
3. Return Your Beer website portal notifies outlet that the keg application has been recognised for the next step of beer destruction.
 - **Outlet should not destroy beer before this recognition is received.**
 - Outlets must ensure compliance with their local water board before destruction can take place.
4. Outlet follows destruction process, recording the volume of broached kegs and providing photographic evidence for all destructions.
5. Outlet completes final submission which includes the HMRC declaration for duty recovery on broached kegs and replacement kegs or credit for full kegs.
6. Empty kegs are collected from outlet by wholesaler and returned to Budweiser Brewing Group UK&I.
7. Budweiser Brewing Group UK&I will reconcile outlet level claims with HMRC on a monthly basis.
 - It is our responsibility as a brewer to pass on duty to the purchasing business i.e.) the wholesaler. In turn it is their discretionary responsibility to pass on this duty to their purchasing business i.e.) the outlet.
 - We cannot pass on duty directly to outlets due to the indirect relationship between Budweiser Brewing Group UK&I and outlets.
8. Credit, free stock and outlet evidence will then be provided to the wholesaler within 2-4 weeks of the month end claim.
9. Once received, the wholesaler should double check keg claims against their sales out data before passing credit on to outlets.
10. The Return Your Beer website will be open for an extended period to allow for outlets to open.
 - Any end date will be determined by the BBPA.

Return Your Beer FAQs

- **How long will it take for me to receive my money?** Unfortunately, we are unable to provide a timeframe for this. As soon as we have more clarity, updates will be posted onto this website.
- **Why do I have to share the original Excise Duty payment information?** HMRC impose strict guidelines on evidencing the original excise duty payment therefore we require this information in order to recover the duty to pass on these savings to our customers. Without this evidence outlets will be unable to receive a credit for their wastage.
- **What if my supplier is not listed on the drop down?** If they are not listed, please report this back to your supplier.
- **Which kegs belong to BBG?** Bass Draught Cask Ale, Bass Mild XXXX, Bass Pale Ale, Bass Smooth, Beck's 4% (Vier), Belle Vue Kriek, Birra Borga Lisa, Blue Point Toasted Lager, Boddingtons Draught, Brahma, Bud Light, Budweiser, Corona Extra, Flowers Best Bitter, Franziskaner, Goose Island 312, Goose Island IPA, Goose Island Midway, Hoegaarden, Leffe Blonde, Lowenbrau, Michelob Ultra, Spaten, Stella Artois, Stella Artois 4%, Stella Artois Cidre, Trophy and Whitbread Best Bitter.
- **Are you working with other brewers?** Yes, we are working with most of the members of the British Beer and Pub Association. You can find a full list on the website.
- **Who do you share data with? / What do you do with my data?** The data captured is for the use of Budweiser Brewing Group UK&I and its associates only and will not be sold on in accordance with GDPR. All data shared on this website will be shared with HMRC.
- **Why can't you just pick up the kegs via the ullage process?** The ullage process was not designed for the scale of the COVID-19 crisis. Waiting for an ullage process would mean no action is taken until the trade re-opens, adding complexity into a logistics system whose primary focus will be repopulating the trade with product at speed. This new process allows outlets to take control pro-actively and start emptying out-of-date stock readying the cellars for re-opening.
- **What protocol do I need to follow to destroy my beer in accordance with my local water board?** Please refer to the website for full information on seeking permission from your local water board.
- **How should I be destroying my beer?** Please refer to the website for full information and advice from BBPA on how to destroy your beer through your draught lines. **Do not attempt to remove the tops from kegs as they are pressurized vessels and doing so may result in harm.**

For additional FAQs please refer to the website: www.returnyourbeer.co.uk.

The website will be regularly updated to ensure all necessary information is available.